



Setting standards of excellence in public service

QUICK REFERENCE FOR FEES AND CHARGES

The following charges for water service will appear on bills beginning July 1, 2023

I. BILLING

1. Regular

Customers with permanent meters are billed bimonthly. For payment of current and past due bills, see the policies and procedures manual.

2. Temporary Meters

Customers with temporary meters are billed monthly.

(Variable Charge continued)

- a. Single-family residential class will be billed based on the units used in each of the following tiers:

For water use beginning 05/01/23	
Units	Cost Per Unit
0-12	\$6.14
13-26	\$6.45
27+	\$7.86

II. CHARGES FOR WATER SERVICE

1. Fixed Charge

All permanent meter installations shall be subject to the following fixed charges whether or not water is used:

Meter Size	Each Bimonthly Billing, Effective May 1, 2023	
Less than or equal to 3/4"	\$	60.39
1"	\$	88.22
1½"	\$	185.64
2"	\$	283.06
3"	\$	624.02
4"	\$	1,062.39
6"	\$	2,245.31
8"	\$	3,915.31

Fixed charges for initial and closing bills may be prorated on a daily basis.

- 2. **Dedicated Fire Line Charges** will be billed a bimonthly fixed charge based on the size of the dedicated fire line serving the property and no variable charge.

Lateral Size	Per Lateral	
3/4"	\$	2.47
1"	\$	3.29
1 ½"	\$	4.94
2"	\$	6.58
3"	\$	9.87
4"	\$	13.16
6"	\$	19.74
8"	\$	26.32
10"	\$	32.90

- 3. **Variable Charge** is a unit charge for the amount of water used. This charge includes water purchases, treatment, pumping and other costs attributable directly to the amount of water used.

- b. Multi-family residential class will be billed **\$6.48** per unit for all units used, effective May 1, 2023.
- c. Commercial/government class will be billed **\$6.53** per unit for all units used, effective May 1, 2023.
- d. Irrigation class will be assigned a water budget and will be billed based on the units used in each of the following tiers:

For water use beginning 05/01/23	
Units	Cost Per Unit
Up to 100% of Budget	\$6.63
>100% of Budget	\$7.60

4. Temporary Meter Charge

Any person requesting a temporary water meter for construction or other purposes shall pay temporary meter charges and for the water used.

- a. Deposit \$3,152.00
- b. Cost of Installation \$192.00
- c. Temporary Meter Charge:

03/01/23
Cost Per Unit
\$8.30

The following items shall be deducted from the meter deposit charge when the meter is removed from service:

- a. Final read and removal costs \$97.00
- b. The fee for each meter relocation since the last billing period \$192.00

- c. Any unpaid water charges.
- d. The cost of any repairs required, materials lost or damaged and missing meters since the last billing period.
- e. Unauthorized Meter Relocation . . \$233.00

III. INSTALLATION CHARGES*

1. Charges for Meter

- a. Meter Only Installation Fees

Size	Installation Fees	Meter Cost	Total
3/4"	\$146.00	\$187.00	\$333.00
1"	\$146.00	\$238.00	\$384.00
1-1/2"	\$171.00	\$541.00	\$712.00
2"	\$171.00	\$771.00	\$942.00

The district will be reimbursed the actual cost for the installation, abandonment and/or relocation of meters and laterals. A deposit based upon a field estimate will be collected to cover the associated costs of the work.

- Reduction of meter size on existing lateral will be equal to the applicable meter cost and meter installation fee.
- Increase in meter size will be equal to the applicable meter cost and installation fee, plus the difference between the applicable Helix Water District capacity fees and San Diego County Water Authority charge for the existing meter size and the proposed meter size.

2. Charges for Fire Hydrants and Fire Service Laterals

Fire hydrants and fire service laterals installed by district forces shall be at actual cost.

3. Capacity Fee/Charge

The current Helix Water District capacity fee and San Diego County Water Authority capacity charge will be collected as required.

4. Encroachment Permits

A fee will be collected for encroachment permits issued to the district by other agencies.

IV. SERVICE CHARGES*

- 1. Service Call Charge \$ 29.00
 - 2. Same Day Service Call Charge \$ 53.00
 - 3. Pending Disconnection Notice Charge \$ 16.00
 - 4. Shutoff Fee \$ 29.00
 - 5. Unlock Fee \$ 29.00
 - 6. After Hours Unlock Fee \$156.00
 - 7. Charge for Returned Payments \$ 37.00
 - 8. Meter Reinstatement Fee \$129.00
 - 9. Shutoff Fee for Backflow Noncompliance \$165.00
 - 10. Metered Unauthorized Usage^ \$169.00
- ^Plus additional water theft penalties per the policies and procedures manual.

V. DISCONTINUANCE OF SERVICE

- 1. Service may be discontinued by the district when charges remain unpaid beyond the due date, or at the customer's request.
- 2. The district may remove meters where service has been discontinued for one year. A meter restoration fee will be required to reinstate the meter.
- 3. If a customer has more than one water account, any active account may be subject to disconnection for unpaid charges from a terminated account of the customer.

VI. RESTORATION OF SERVICE

- 1. When the customer applies for restoration of service, any unpaid water charges accrued previously in his/her name must be paid.
- 2. If the meter has been removed, all of the following additional comments will apply:
 - a. A charge (as noted in section IV, item 8) will be made for reinstallation of a meter and a deposit may be required.
 - b. If the existing lateral is no longer usable, or cannot be reasonably located, the standard lateral installation charge must be paid.
 - c. Connection fees shall be charged to customers in cases where the owners of the land to be served have not previously contributed to the cost of construction of an existing water main.
 - d. All delinquent district assessments must be paid.
 - e. The district reserves the right to change the size of the meter to conform to the rates and rules.

*These charges are effective January 1, 2023