

Helix Water District

Vision Statement

Helix Water District – Setting standards of excellence in public service.

Mission Statement

Helix Water District is a progressive industry leader, providing high quality water, through an efficient and reliable system. Our innovative and dedicated employees and Board members maximize human and technological resources, providing superior service to our customers.

Commitments

To accomplish our vision and mission, we make the following commitments:

Commitments to our customers and community:

- ❖ To provide service at the best value.
- ❖ To develop employees committed to providing service in a courteous, efficient, and professional manner.
- ❖ To operate on a sound financial basis.
- ❖ To consider the environmental impact of any District action.
- ❖ To abide by all applicable laws and regulations.
- ❖ To provide timely information to the community on water issues.
- ❖ To listen and respond to the public.
- ❖ To invest in water research and development.

Commitments to our employees:

- ❖ To foster an atmosphere of team spirit and open communication.
- ❖ To provide a positive environment that encourages personal and professional growth.
- ❖ To promote qualified personnel from within the organization, whenever possible.
- ❖ To value the safety of all employees.
- ❖ To provide compensation that is equitable and competitive.
- ❖ To encourage pride in our standards of excellence regarding quality and service.

